I would highly recommend the denial of BellSouth's petition. My former ISP was a phone company for approx. 24 hours. I was so disgusted with the customer service that I went back to my local ISP, Sonic.net. The independent ISP provides far better service, they are local and available 24/7, and much more personable than a large company. Should BellSouth's petition be granted you will have denied the working class the option to make sensible economic choices.